

How to Upload/Download your Files from our FTP Site

First, you should have already been in contact with a support person at Matrix Security who has requested for you to upload a specific file(s).

Using your email address, Matrix Security will set you up in our FTP site to enable you to perform uploads and downloads.

You will receive an automated email from our FTP Site with a link. You will then create your own password and be prompted to upload your file(s).

If you need to download a file(s), the support person will contact you when your file(s) is ready to be downloaded.

You will use your existing link and login to download the file(s).

MATRIX SECURITY