Instructions for SiteMaster version 3.21_xxx Update:

Very Important: This update changes how certain data is stored in the program, if you currently have versions 3.192 or earlier. For this reason, once you update to this version you can no longer use your data on an earlier version of the program. Make sure you make a copy of your data before updating to version 3.21.

Make sure that SITEMASTER 200[®] is not running.

Note: For the Multi-User version, see the additional instructions below.

Single User Version:

1. This update is for SITEMASTER 200[®] programs with version numbers of 3.00 to 3.21_239. This update will not work for any other versions.

2. Save and make a copy of your current SiteMaster data folder(s) (Data Set(s)) that's on your hard drive (local or server). The default data sets are Livedata and Demodata but you may have created other ones. Place the copied data sets in a different location on your hard drive. This is to protect your data if something goes wrong.

3. Skip this step if you have done the following: Go to http://matrixsecurity.com/Support.html > Support Tools and SiteMaster v3 > SiteMaster v3 > Click on Version 3.21_28 Update.

4. A File Download window will open. Click on the Save or Save As button.

5. If Save As, Select a location where you want to put the update.

6. Click on the Save button to download.

7. The download installed a SM200321_28.zip file at the specified location.

8. Go to the location and unzip/extract the SM200321_28.zip file.

9. You now have the extracted SM200321_28.exe file.

10. Copy the sm200321_28.exe file and paste it into the "SITEMASTER 200[®] v.3.0" folder on your hard drive (i.e., C:\Program Files\Ingersoll-Rand or Schlage Lock Company\SITEMASTER 200[®] v.3.0). Run SiteMaster normally.

You may throw away the Zip file that you downloaded.

Additional Instructions for Multi-User:

1. Save and make a copy of your current SITEMASTER 200[®] data folder(s) (Data Set(s)) that's on the server. The default data sets are Livedata and Demodata but you may have renamed them and created other ones. This is to protect your data if something goes wrong.

2. Stop all Users from accessing the SiteMaster Data Set(s) on the server.

3. For each User (workstation), follow the steps 3 to 10 above for Single User to update SiteMaster locally on each workstation.

4. From just one of the workstations run SiteMaster. When the program connects to the data set on the server, the data files will be updated for the new version. If you are using multiple Data Sets, then do this for each one.

5. Now, all users are updated and may run the program.

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